

## TERMS AND CONDITIONS:

### Vodacom “truFM Mgidi Summer” Competition

Vodacom (Pty) Ltd (“Vodacom”) is running the **Vodacom “truFM Mgidi Summer” Competition** (the “Competition”) where four (4) lucky customers residing in the Eastern Cape stand a chance of each winning a VodaPay Voucher valued at R20,000.00 (twenty-thousand Rand only) when recharging their Vodacom Prepaid or Top-Up SIM card during the Competition Period.

All participants during the term of the Competition agree to be bound by the following Terms and Conditions:

#### *Duration*

1. The Competition is open to all Vodacom Prepaid or Top-up customers residing in the Eastern Cape who are registered on the VodaPay app and who recharge their Vodacom SIM card with a minimum of R99 (ninety-nine Rand) between **09h00 on 10 November 2025** and **23h59 on 08 December 2025**.
2. The duration of the Competition may be extended or curtailed at the discretion of Vodacom.

#### *Prizes*

3. Four (4) lucky entrants stand a chance of each winning a VodaPay Voucher valued at R20 000 (twenty-thousand Rand only). In total, there will be four (4) winners with a total prize value of R80,000.00 (eighty-thousand Rand).
4. Non-transferability: The cash prize is non-transferable and may not be exchanged for any other prize or service.
5. Payment Timeline: VodaPay vouchers will be paid within 30 working days after winner verification.
6. Tax Implications: Vodacom is not responsible for any tax implications arising from the prize. Winners are advised to seek independent financial advice.
7. Unclaimed Prizes: If a winner does not claim the prize within the stipulated timeframe, the prize will be forfeited.
8. No Additional Costs Covered: Vodacom will not cover any additional costs incurred by the winner in terms of accessing or using the prize.
9. Prize Cap: Each winner may only win once during the campaign period. Subsequent entries will be disqualified.

#### *Eligibility*

10. Only entries received during the Competition period as stipulated in clause 1 above will qualify as potential winners.
11. The Competition is only open to natural persons (18 years and older) residing in the Eastern Cape, and who are registered on the VodaPay app. Entries received from business accounts held by legal persons

(amongst other Corporates and SMEs, etc.) are excluded from participating and winning in the Competition.

12. Only entrants who are using SIM cards that have been RICA registered are eligible to win the Competition. Each owner of a SIM card(s) is responsible to comply with South African law by RICA registering their SIM cards.
13. Employees, directors and agents of Vodacom and all participating stores, their immediate families, life partners, business partners and associates and any person directly involved with the sponsoring, devising, production, management or marketing of this Competition are not eligible to participate in this Competition.
14. Participants must reside in South Africa and be in possession of a valid South African identity document or permanent residence permit or temporary residence permit valid for a period exceeding 3 (three) months for the Republic of South Africa and valid at the End Date.
15. In the event that the user of the mobile phone (i.e. the participant in the Competition) is not the person that is responsible for payment of the participating mobile phone account/ charges, then the prize will be awarded to the person that is responsible for payment of the participating mobile phone account/ charges.

#### ***Valid Entry***

16. In order to stand a chance of winning in the Competition, qualifying entrants must -
  - 16.1. download the VodaPay app (if not already registered);
  - 16.2. recharge their Vodacom Prepaid or Top-Up SIM card with a minimum of R99;
  - 16.3. call in and be screened to tell their Mgidi story live on the truDrive show on truFM (SABC) to participate in the Competition, during the Competition Period.
  - 16.4. Entrance by SMS – Name and Location to 32666
  - 16.5. SMS cost is R1. Free SMS do not apply
17. Participants are allowed to enter multiple times.
18. There are no additional charges for participating in the Competition apart from the standard costs of calling in on the truDrive show to participate in the Competition, as explained in clause 16 above. Standard airtime/data/sms costs apply as per the user's Service Provider and existing price plan.
19. Vodacom shall not be liable for any costs incurred by the winners for entering the Competition or in claiming any prizes, where applicable.
20. Voice reception/data transfer speeds are not guaranteed and are dependent on network availability and utilisation.

### ***Prize draw***

21. Each week of the Competition, the listeners of the truDrive show on truFM will vote for the best Mgidi story on the SMS line 32666 and the Mgidi story with the most votes will be selected as the weekly winner. The verified weekly winner will be notified within two (2) working days after he / she has been selected and verified as the weekly winner. In total, four (4) weekly winners will be selected during the Competition period. For voting the cost per SMS is R1. Free SMS do not apply

### ***Winner Validation***

22. All the information provided or related to this Competition shall be managed, captured and approved by Vodacom.
23. Vodacom will share personal details of the respective winners, such as name and contact number with a Vodacom approved third party agency, truFM (SABC) who will notify the respective winners that they have won in the Competition, and you hereby agree to such disclosure as is necessary to effect prize fulfilment.
24. Vodacom and truFM will use reasonable efforts to contact the winners via telephonically on the contact details provided by the participants to participate in the Competition.
25. Vodacom and truFM shall attempt to contact the winners for a period of 2 (two) normal working week days after their names have been drawn and verified as winners. The winners will be contacted during normal working hours, between 8 (eight) in the morning and 5 (five) in the afternoon.
26. Should a participant not be available on the contact details provided during the timeframe stipulated above or rejects, forfeits or declines acceptance of the prize, that person's right to the prize will be deemed to have been waived and the prize will be forfeited. Vodacom reserves the right to then award the prize to the next randomly drawn participant.
27. The claim for any prize will be subject to security and validation, and Vodacom reserves the right to withhold any prize until it is satisfied that the claim by a particular winner is valid. The selected winners must be able to identify themselves, in a manner determined by Vodacom, as the qualifying entrants to the Competition and have to comply with the required validation procedure, determined by Vodacom, in order to claim any prizes, failing which such winner will forfeit the prize and the prize will be awarded to the next selected qualifying entrant.
28. Notwithstanding the fact that the prizes vest in the winners immediately upon the determination of the results, in the event that the required documentation from a particular winner has not been received at the agreed cut-off date communicated to the winner, or no effort is made on the part of any of the winners to make special arrangements to meet the deadline set by Vodacom, such prize will be forfeited. Vodacom then reserves the right to award the prize to the finalist that is next in line.
29. The winners' name and location will be displayed on the truFM social media platform after a period of 2 (two) working days subsequent to notification of the winners.
30. Vodacom shall request the winners' consent in writing to their image and/or likeness being used and published by Vodacom in connection with the Competition for a period of 12 (twelve) months after they

have been announced as winners. The winners may decline the use of their image and/or likeness by Vodacom.

#### *Prize Delivery*

31. All prizes will be effected by means of an electronic payment to the winners' VodaPay account only.
32. No prize is transferable or exchangeable.
33. If a winner cannot accept a prize for any reason whatsoever, the prize will be awarded to the next selected entrant.
34. All risks and ownership of the prizes shall pass to the winners on transfer/delivery thereof and hence all of Vodacom's obligations in regard to the Competition as well as in regard to the prizes shall terminate.

#### *Personal information*

35. User data collected via the Competition will not be used for any other purpose than for execution of the Competition.
36. User data collected via entry for this Competition will be stored for as long as it is legally required to and in accordance with Vodacom's Privacy Policy,  
<https://www.vodacom.co.za/vodacom/privacy-policy/terms>

#### *General*

37. Nothing in these Terms and Conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the participant or the promoter in terms of the Consumer Protection Act, 68 of 2008 ("CPA").
38. The judges' decision on any aspect of the Competition including the allocation of the prizes will be final and binding and no correspondence will be entered into.
39. In the event of a dispute in regard to any aspect of the Competition and/or the Terms and Conditions, Vodacom's decision will be final and binding and no correspondence will be entered into.
40. Vodacom may refuse to award a prize if entry procedures or these Terms and Conditions have not been adhered to or if it detects any irregularities or fraudulent practices. Vodacom is entitled in its entire discretion to reject any participant for any reason and will not be obliged to notify participants that they are rejected.
41. Vodacom and/or any other person or party associated with the Competition, their associated companies, agents, contractors and sponsors and any of its personnel involved in the Competition, shall not be liable whatsoever for any loss or damage incurred or suffered (including but not limited to direct or indirect or consequential loss), death or personal injury suffered or sustained arising from either participation in the Competition or from claiming the prize.

42. Vodacom is not liable for any technical failures affecting participation and / or prize redemption process of the Competition. In addition, neither Vodacom nor its agents shall be responsible for any loss or misdirected entries, including entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in and/or the prize redemption process of the Competition.
43. Vodacom, its directors, employees, agents and distributors, are not responsible for any misrepresentation (whether written or verbal) in respect of any prize nor in respect of any warranties, guarantees or undertakings given by any person other than Vodacom itself.
44. If Vodacom is required by law to alter or cancel any aspect of the Competition or to terminate it as a result of changes in legislation, or for any reason whatsoever, it will have the right to terminate the Competition being offered, with immediate effect and without notice. In such event all entrants hereby waive any rights which they may have against Vodacom and its associated companies, agents, contractors and/or sponsors.
45. All information relating to the Competition which is published on any marketing material will form part of these Terms and Conditions. In the event of any conflict between such marketing material and these Terms and Conditions, these Terms and Conditions shall prevail.
46. The Competition is also subject to, and must be read in conjunction with, Vodacom's existing terms and conditions applicable to its website and mobile site respectively:  
<https://www.vodacom.co.za/vodacom/terms/website-terms-and-conditions>